

# Maksim Zinovev

## SOFTWARE TESTER | QA ENGINEER

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Helpful and organized software tester with 3+ years of experience, certifications in ISTQB and AZ-900, showcasing a solid foundation in manual testing (web applications). Exposure to automation, performance and API testing. Proficient in test case management, defect management, conducting functional, security, accessibility, testing in Agile environments. Demonstrated ability to learn and use cloud services (Azure), developer and testing tools to perform testing on multiple levels including frontend, database, API. Reliable and collaborative team player who goes above and beyond to ensure potential issues are identified. Known for curiosity, technical thinking, dedication, and continuous upskilling.

### KEY SKILLS AND COMPETENCIES

**Skills** Functional, exploratory, regression, end-to-end, security, accessibility testing, defect management, test case management; exposure to automated testing: web UI, REST API, performance testing.

**Testing Tools:** Azure DevOps, Azure Portal, browser developer tools, Postman, DBeaver, TestComplete, pytest; familiar with Playwright, Cypress.io.

**Languages:** Basic programming skills: JavaScript, Python; familiar with HTML, CSS, SQL.

**Other tools:** Git, GitHub, Unix command line, Microsoft package, Sharepoint, WordPress, Figma, Hubspot, VPN, screen and video capturing software. Familiar with PowerBI, Databricks, Jenkins, AWS.

**More info & portfolio:**  [/maksimzinovevau](https://www.linkedin.com/in/maksimzinovevau)  [github.com/maksimzinovev](https://github.com/maksimzinovev)  [clickworks.me](https://clickworks.me)

### EXPERIENCE

#### Software QA Engineer | WithYouWithMe Pty Ltd

**WithYouWithMe Pty Ltd** Australian company that solves the digital skills shortage by building new talent from overlooked communities.

 **04/2023 – 07/2023**  **Sydney, Australia**



With a primary focus on manual testing, I was responsible for ensuring the quality of our web application through functional, security, accessibility, testing. My colleagues recognized me as a dedicated tester with a strong desire to learn, consistently providing clear and detailed defect reports.

In this role I expanded my experience in test automation (TestComplete, Postman). The tasks and responsibilities included defining the scope of testing, prioritising, designing automated tests, setting up TestComplete project, submitting test automation PRs using Git and Azure DevOps, integrating tests in Azure CI/CD, creating documentation, and reporting progress.

#### Highlighted achievements and learning milestones:

- Played one of the key roles in team's transitioning to test automation. While continuing to ensure product quality using manual testing, contributed to setting up and creating from scratch automated test suite (TestComplete) for production validation testing.
- Introduced into test practices Postman monitors to provide faster feedback and detect issues in multiple production instances and testing environments using scheduled API test execution.
- Created Postman collection with REST API and GraphQL requests which allowed to speed up test data preparation.

#### Quality Assurance Test Analyst | WithYouWithMe Pty Ltd

 **11/2021 – 04/2023**  **Sydney, Australia**

Mid-level test analyst/software tester role responsible for a wide range of testing activities including test planning, test case management (Azure Test Plans), defect management, working closely with the development team and stakeholders, analysing requirements. In this role, I collaborated with engineers from various teams including DevOps, Data Analytics. As a member of QA team, ensured the quality of web application with B2C and B2B users across 3 production instances in Australia, North America and the UK. I expanded my web UI testing skills and gained

experience working with API and database layers, testing Azure Functions. As a tester, I helped the team in many challenging projects such as localisation testing, migration of data from AWS to Azure storage, testing LMS (WordPress) with 50+ courses. I built a reputation as a thorough, reliable, analytical, willing-to-learn team player whose quality of work is always appreciated by colleagues.

#### Highlighted achievements and learning milestones:

- Played one of the key roles in establishing team's test management system in Azure DevOps. Developed from scratch and maintained a comprehensive regression test suite for manual testing with 300+ tests.
- Introduced Common Vulnerability Security System into team's practices to improve security issues prioritization.
- Was acknowledged as a vital contributor to the documentation of the QA team and was financially awarded by the company.

#### Software Tester (part-time)

**Aerofiler Pty Ltd** is a Sydney-based startup building smart cloud-based document management solutions to help organizations easily and effectively file, search, review and analyze documents.

📅 08/2019 – 09/2021 📍 Sydney, Australia

- Performed exploratory, end-to-end, regression, acceptance, ad hoc testing.
- Performed tests (manual) to validate integrations with such products as Salesforce, AdobeSign, DocuSign, Zapier, Dropbox, Namirial.
- Used specifications, feature updates and documentation to develop test scenarios, testing checklists.
- Collaborated with development and testing teams to report issues, provide feedback, work status updates and discuss the scope of testing.
- Filed and tracked bug reports using GitHub issues; provided concise and clear bug reports.

#### Highlighted achievements and learning milestones:

- Received team recognition for exceptional exploratory testing as a tester who goes above and beyond to ensure potential issues are identified.
- Progressed from testing intern to a part-time position (contractor). Was financially awarded several times.
- Created a repository of 800+ test items using Test Case Management (TCM) software to improve regression testing.
- Wrote 40 web UI tests using Selenium Webdriver and Python.
- Utilized knowledge of markdown, Git, GitHub, Python and basics of Javascript to create a system for documenting, reporting and tracking testing activities.

#### Electrical Engineer

📅 12/2010 – 09/2016 📍 MegionEnergoNef, Russia.

#### Junior Electrical Engineer

📅 07/2008 – 12/2010 📍 OmskEnergo, Russia

### EDUCATION, TRAINING, COURSES

06/2023 - Postman Fundamentals, Pluralsight

05/2023 - Source Control for Test Automation with Git, Test Automation University

02/2023 - AZ-900, Azure Fundamentals, Microsoft

07/2022 – Introduction To Cypress, Test Automation University

07/2022 – Technical Web Testing, Udemy, Alan Richardson

07/2022 – Playwright with JavaScript, Test Automation University

Bachelor of Engineering in Electrical Engineering, Major in Electric Power Supply, Omsk State Technical University, Omsk, Russia.

08/2021 - Rapid Software Testing Explored

05/2020 - API Testing Foundations, LinkedIn learning

04/2020 - Unix for Mac OS X Users, LinkedIn learning.

04/2020 - Certificate IV New Small Business.

11/2019 - GitHub for Web Designers, LinkedIn learning.

08/2019 - HTML & CSS, Codecademy.

07/2019 - REST API Testing with SOAP UI, udemy.com.

06/2019 - uTest Academy, utest.com.

04/2019 - ISTQB Certification..

••• References are available upon request •••